

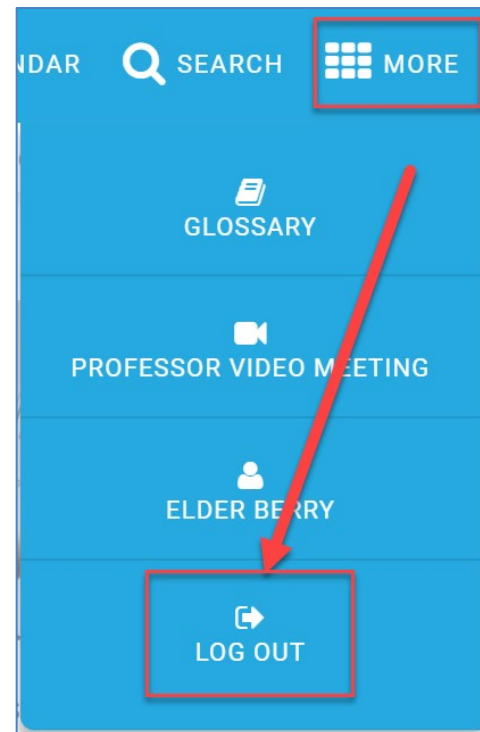
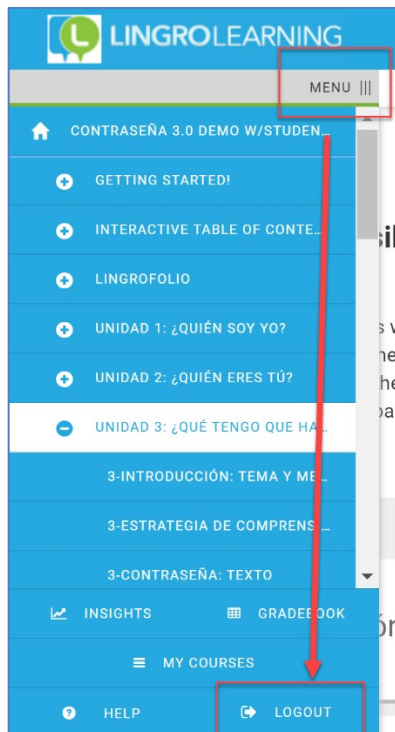


LingroHub: Student How-To Guide

Ending your session

As with all technology, sometimes issues pop up. More important, however, is to prevent issues from arising in the first place.

To prevent issues, you should officially log out after each LingroHub session. (Clicking the red dot on your Mac or an X on your PC to close your browser after you've looked at a website is not logging out.)



In LingroHub there are two ways to log out.

1. Click **MENU** at top left. Then, at the bottom of the navigation panel, click **LOG OUT**.
2. The other way to log out is to click **MORE** at the top right of your screen. Then, at the bottom of the navigation panel, click **LOG OUT**.

Officially logging out is one of the best ways to ensure a good LingroHub experience. That way, you will always enter LingroHub with a fresh browser session.

But... if you don't log out officially, you may not see grades, items may not load, or buttons may not appear. If this happens, there is usually a quick fix. Simply, refresh your browser by clicking the circular refresh arrow in the toolbar. If this soft refresh doesn't work, you can try a hard refresh. To do a hard refresh in the most common browsers, click Shift and the circular refresh arrow at the same time on a Mac or Control and the circular refresh arrow on a PC. (See *Getting help* if you do experience an issue that you can't resolve on your own.)